

April 17, 2017

This packet provides details on the proposed changes to San José Municipal Water System potable water rates and when they will become effective if approved by the San José City Council. The enclosed rate notice is also posted online at www.sjenvironment.org/ratenotices. You are receiving this packet because you are a record owner of a property with a metered connection to the San José Municipal Water System and/or you are a customer who is billed for service by the San José Municipal Water System; you may receive multiple copies, as a packet is sent for each service address.

The San José City Council will hold a public hearing on the proposed rate changes on:

Tuesday, June 6, 2017 at 1:30 p.m.
San José City Hall Council Chambers
200 East Santa Clara Street
San José, CA 95113

If you wish to protest the proposed changes, the City must receive your written protest prior to the close of the public hearing on June 6, 2017. The attached notice provides protest information.

Requesting this Notice in Other Formats and Languages

In accordance with the Americans with Disabilities Act, this letter can be made available upon request in alternative formats such as braille, large print, audiotape, or computer disk. Requests can be made by calling **(408) 535-3500** (voice) or **(800) 735-2929** (California Relay System).

Para Solicitar Este Aviso en Otros Formatos o Idiomas

Este paquete contiene un aviso público que describe el propuesto aumento en la tarifa de agua potable. Para obtener una copia en español de este aviso de tarifas, visite www.sjenvironment.org/ratenotices o llame al **(408) 535-3500**. El 6 de junio de 2017 es la fecha límite para recibir objeciones por escrito; así que no se demore en solicitar esta información. Gracias.

Xin Thông Báo này dưới hình thức và ngôn ngữ khác

Gói này có Thông Báo Công Cộng về việc đề nghị tăng giá nước uống trong nhà của Hệ Thống Nước Đô Thị San Jose (San Jose Municipal Water System). Để nhận thông báo này bằng tiếng Việt, xin viếng trang mạng www.sjenvironment.org/ratenotices hoặc gọi **(408) 535-3500**. Ngày 6 tháng Sáu, năm 2017 là ngày chót để nhận thư kháng nghị, vì thế xin đừng chậm trễ trong việc yêu cầu thông tin này. Cảm ơn quý vị.

**NOTICE OF PUBLIC HEARING:
PROPOSED CHANGES TO POTABLE WATER RATES**

On June 6, 2017, at 1:30 p.m. the San José City Council is scheduled to conduct a public hearing on proposed changes to San José Municipal Water System potable water rates and charges. The hearing will be held at the City Council Chambers, 200 East Santa Clara Street, San José, California 95113. These rates and charges are paid to the City by residential, commercial, institutional, and industrial customers.

At the hearing, the Environmental Services Department will be proposing potable rates, water meter charges, zone charges, and private fire line charges for fiscal year 2017-18 (July 1, 2017 to June 30, 2018). A schedule of the maximum proposed rates and charges is provided on the following pages, along with a sample bill calculation and average monthly bills based on the maximum proposed rates and charges.

Reason for the Proposed Update

The San José Municipal Water System purchases, treats, and delivers an average of 14 million gallons of drinking water per day to residences and businesses in the service areas of Alviso, North San José, Evergreen, Edenvale, and Coyote Valley. The system includes pipelines, pump stations, fire hydrants, storage reservoirs, wells, and water meters as well as facilities and processes required to comply with all state and federal drinking water standards. Water rates and charges are set at a level to generate enough revenue to cover the costs of operating and maintaining this system.

The City sets potable water rates and charges in two categories, to recover fixed costs (meter charges) and variable costs (quantity rates). All customers will continue to be billed a flat service charge based on the size of the water meter (Table 1), as well as a quantity charge per unit of water used (Table 2). The proposed quantity rates reflect the cost to supply water to customers within each service area and within elevation zones in the Evergreen/Edenvale service area. Customers with a dedicated fire service will pay flat monthly charges as shown in Table 3.

The City has recalibrated rates and charges to reflect the current costs of providing water service to specific customer classes and service areas. Proposed quantity rates include one quantity rate for each service area/zone (no residential tiered rates). The quantity rates reflect the difference in the costs of wholesale water provided to each service area, meaning quantity rates will increase in some service areas/zones and decrease in other areas. Proposed meter charges reflect current costs of service to each meter class. Additional information on how to reduce water use is available online at www.sjenvironment.org/waterconservation or by calling (408) 277-3671.

Deadline to Submit Written Protests: June 6, 2017

If you wish to file a protest to the proposed water rate and charge changes, you must follow these rules for your protest to be included in the official tally presented to the City Council:

- Protests must be in writing and received by the City prior to the close of the public hearing on June 6, 2017.
- ***You must indicate your name and the service address*** of the property(ies) you own or rent that is/are subject to the proposed rate adjustment.
- Submit ***written*** protests to the Office of the City Clerk in the form of a letter, fax, or e-mail as shown below:

Mail (or hand-deliver)	Fax	E-mail
San José Municipal Water System Rate Changes City of San José – Office of the City Clerk 200 E. Santa Clara St. San José, CA 95113-1905	(408) 292-6207 San José Municipal Water System Rate Changes	WaterRateProtest@sanjoseca.gov

Table 1: All Customers Monthly Meter Charge

MONTHLY METER CHARGE (based on meter size)		
Meter Size	2016-17 Current Charges	2017-18 Proposed Charges
5/8-inch	\$16.49	\$26.72
3/4-inch	\$16.84	\$26.72
1-inch	\$29.30	\$47.30
1.5-inch	\$58.60	\$81.59
2-inch	\$90.33	\$122.75
3-inch	\$170.91	\$253.08
4-inch	\$261.24	\$445.14
6-inch	\$341.83	\$973.31
8-inch	\$488.35	\$1,659.24
10-inch	\$610.46	\$2,619.55

Table 2: Monthly Quantity Charge

MONTHLY QUANTITY CHARGE (PER HCF*)		
	2016-2017 Current Charges	2017-2018 Proposed Charges
EVERGREEN/EDENVALE		
<i>Zone 1 (Elevation 0 to 275 feet)</i>		
Residential Tier 1: 0 to 7 HCF	\$3.740	\$3.580
Residential Tier 2: > 7 HCF	\$4.310	
Non-Residential	\$4.310	
<i>Zone 2 (Elevation 275 to 375 feet)</i>		
Residential Tier 1: 0 to 7 HCF	\$3.950	\$3.640
Residential Tier 2: > 7 HCF	\$4.470	
Non-Residential	\$4.470	
<i>Zone 3/4 (Elevation 375 to 630 feet)</i>		
Residential Tier 1: 0 to 7 HCF	\$4.120	\$3.960
Residential Tier 2: > 7 HCF	\$4.640	
Non-Residential	\$4.640	
<i>Zone 5/6 (Elevation 630 to 880 feet)</i>		
Residential Tier 1: 0 to 7 HCF	\$4.330	\$4.350
Residential Tier 2: > 7 HCF	\$4.870	
Non-Residential	\$4.870	
NORTH SAN JOSE/ALVISO		
Residential Tier 1: 0 to 7 HCF	\$3.740	\$4.790
Residential Tier 2: > 7 HCF	\$4.310	
Non-Residential	\$4.310	
COYOTE VALLEY		
Non-Residential	\$4.310	\$1.880

*HCF = hundred cubic feet; 1 HCF = 748 gallons

Table 3: Monthly Private Fireline Charge

MONTHLY PRIVATE FIRELINE CHARGE (based on service size)		
Service Size	2016-2017 Current Charges	2017-2018 Proposed Charges
2-inch	\$18.00	\$18.18
3-inch	\$36.00	\$27.27
4-inch	\$54.00	\$36.36
6-inch	\$72.00	\$54.54
8-inch	\$90.00	\$72.72
10-inch	\$108.00	\$90.89

Billing Impacts

The proposed potable water rates and charges are shown on Tables 1 and 2. The zone that indicates which charges apply to your service address is indicated at the top of the letter that is attached to this notice. If the City Council adopts the rates as proposed, the impact to your bill can be calculated using the proposed rates as shown in the examples below:

Sample Water Bill Calculations Comparing Current and Proposed Rates

Water Bill Amount (without utility tax) = Meter Charge + (Quantity x Rate per HCF)

Residential Example in Evergreen Zone 5/6:

Monthly Usage: 15 HCF

Meter Size: 3/4-inch

Current Rate: $\$16.84 + (7 \text{ HCF} \times \$4.33) + (8 \text{ HCF} \times \$4.87) = \$86.11$

Proposed Rate: $\$26.72 + (15 \text{ HCF} \times \$4.35) = \$91.97$

Non-Residential Example in North San José:

Monthly Usage: 100 HCF

Meter Size: 2-inch

Current Rate: $\$90.33 + (100 \text{ HCF} \times \$4.31) = \$521.33$

Proposed Rate: $\$122.75 + (100 \text{ HCF} \times \$4.79) = \$601.75$

Actual impacts to your bill will depend on your service area, meter size, and the amount of water you use. Calculations of average bill impacts are shown in Tables 4 and 5 for residential and industrial customers, respectively. Meter Charge and Quantity Charge are included in all example bill amounts. Average monthly residential bill is based on a 3/4-inch meter and usage of 15 HCF. Average monthly industrial bill is based on a 6-inch meter and usage of 600 HCF.

Table 4: Residential Average Monthly Bill

RESIDENTIAL AVERAGE MONTHLY BILL		
	2016-2017 Charges	2017-2018 Charges
Evergreen - Zone 1	\$77.50	\$80.42
Evergreen - Zone 2	\$80.25	\$81.32
Evergreen - Zone 3/4	\$82.80	\$86.12
Evergreen - Zone 5/6	\$86.11	\$91.97
North San José/Alviso	\$77.50	\$98.57

Table 5: Industrial Average Monthly Bill

INDUSTRIAL AVERAGE MONTHLY BILL		
	2016-2017 Charges	2017-2018 Charges
Evergreen - Zone 1	\$2,927.83	\$3,121.31
Evergreen - Zone 2	\$3,023.83	\$3,157.31
Evergreen - Zone 3/4	\$3,125.83	\$3,349.31
Evergreen - Zone 5/6	\$3,263.83	\$3,583.31
North San José/Alviso	\$2,927.83	\$3,847.31