



*Environmental Services Department*

May 5, 2015

Enclosed is an updated notice for proposed rate increases to the Sewer Service and Use Charge for fiscal years 2015-2016, 2016-2017, and 2017-2018. This notice includes the correct Assessor's Parcel Number and updated dates for the end of the protest period and public hearing. You are receiving this notice because you are the owner of real property that receives sanitary sewer services from the San José-Santa Clara Regional Wastewater Facility and the San José sewage collection system. This notice describes the proposed increases and the public hearing process. The enclosed rate notice for residential ratepayers is also posted online at [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices), and is available in Spanish and Vietnamese.

The San José City Council will hold a public hearing on the proposed rate increases on:

**Tuesday, June 23, 2015 at 1:30 p.m.**

San José City Hall Council Chambers

200 East Santa Clara Street

San José, CA 95113

If you wish to protest the proposed increases, the City must receive your written protest prior to June 19, 2015. The attached notice provides information on submitting a written protest.

On March 3, 2015, San José City Council approved the Sanitary Sewer Flow Study. This study, conducted in 2014, analyzes sewer flows by customer groups and establishes necessary rate adjustments based on sewer flow, and water use data. State guidelines require that rates must recover costs of operations and maintenance (including replacement) from users of the system in proportion to the volume and strength of sewage discharged. This assures users are charged equitably. On a Countywide basis, as well as within the City of San José, household sizes for both multi-family and mobile homes have increased substantially since 1975. This proposed rate increase includes updated cost allocation adjustments by customer groups. See the Cost Allocation section of the rate notice for more information.

**Requesting this Notice in Other Formats**

In accordance with the Americans with Disabilities Act, this letter can be made available upon request in alternative formats such as braille, large print, audiotape, or computer disk. Requests can be made by calling (408) 535-3500 (voice) or (800) 735-2929 (California Relay System).

**Requesting this Notice in Other Languages**

Este paquete contiene un aviso público que describe el propuesto aumento en la tarifa para el fondo del servicio y uso del alcantarillado. Para obtener una copia en español de este aviso de tarifa, visite [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices) o llame al (408) 535-3500. El 19 de junio de 2015 es la fecha límite para recibir objeciones por escrito; así que no se demore en solicitar esta información.

Kèm theo là một Thông Báo Công Cộng về việc đề nghị tăng giá Cước Phí Sử Dụng và Dịch Vụ hệ thống thoát nước vệ sinh (Sewer Service and Use Charges). Để xin thông báo này bằng tiếng Việt, xin viếng trang mạng [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices) hoặc gọi (408) 535-3500. Ngày 19 tháng Sáu, năm 2015 là hạn chót để nhận thư kháng nghị, vì thế xin đừng chậm trễ trong việc yêu cầu thông tin này.